



Join Our Team as a....

## Navigation Team Counselor (Community Level)

**Company:** New Phase Navigation

**Location:** Denver, CO & surrounding areas / Remote

**Hours:** 4-8 hrs/week (Flexible, including weekends, but not required)

**Pay:** \$23.13-\$25.72/hr (Independent Contractor)

### About New Phase Navigation

New Phase Navigation is a care navigation company that provides **multi-systemic care** for adults experiencing health transitions. Our clients are matched with a **dedicated case manager, counselor, and caregiver**, forming a personalized navigation team tailored to their needs.

We believe that **mind, care, and community** are equally important in forming meaningful relationships with our clients. As a **Community Support Counselor**, you play a crucial role in providing **emotional support, guidance, and encouragement** to clients facing health transitions—without requiring a clinical mental health license.

### Role Overview

This is an **independent contractor** role, perfect for individuals passionate about **emotional support, behavioral health, and healthcare navigation**. You'll provide **non-clinical counseling, peer support, and life guidance**, working closely with case managers and caregivers to support client well-being.

### Key Responsibilities

- Offer **emotional support and guidance** through virtual and in-person check-ins.
- Meet with clients in **varied settings** (homes, assisted living facilities, shelters, community centers, etc.).
- Help clients **process major life changes** such as illness, aging, and family role shifts.
- Provide **peer support and activity-based counseling**, such as guided memory-building, conversation facilitation, and structured goal setting.

- **Document encounters** in a timely manner in the Electronic Health Record (EHR).
- Work closely with **case managers and caregivers** to ensure holistic, coordinated support.

## Why Join Us?

- **Flexible scheduling** tailored to your availability.
- **Work from home** (virtual and hybrid options available).
- **CEU opportunities** through speakers, presentations, and community events.
- **Gain valuable experience** in healthcare, social work, and behavioral health.
- **Be part of an innovative model** shaping the future of integrated healthcare.

## Attributes & Qualifications

- **Empathetic and compassionate communicator** with strong listening skills.
- **Background in psychology, social work, public health, or counseling preferred.**
- **Students & interns welcome!** Supervision and training available.
- **Ability to hold space for difficult conversations** while fostering a sense of hope.
- **Openness to community engagement** and occasional travel.

## How to Apply

Send your resume to [hello@newphasenavigation.com](mailto:hello@newphasenavigation.com) to be part of a pioneering team creating a new phase of support in healthcare!