



# Join New Phase Navigation as a Navigation Team Counselor!

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**Role:** Navigation Team Counselor

**Company:** New Phase Navigation

**Phone:** 720-734-8946

**Location:** Denver, CO and surrounding areas / Remote

**Hours:** 4-8hrs/week, Flexible schedule, including weekends (not required)

**Pay:** 22.78/hr / Independent Contractor

New Phase Navigation is seeking motivated and compassionate individuals interested in providing counseling services as part of our integrated care model. Build your resume and gain experience as part of our new team!

This is an independent contractor position with the goal of moving into a part- or full-time position. Average time commitment of 4-8/hrs per week. Internships are available; students are welcome to apply.

This is a great opportunity to gain experience in skills you can use in various careers. As we grow, we're not just expanding our care network; we're creating opportunities for individuals to explore diverse interests and passions whether it be in the area of nursing, social work, or public health, or other fields.

## About New Phase Navigation

New Phase Navigation is a care navigation company that provides multi-systemic care for adults experiencing a health transition in their lives. Each of our clients is uniquely matched with a dedicated case manager, counselor, and caregiver, forming a personalized navigation team tailored to their needs no matter their care setting.

We believe that mind, care, and community are equally important in forming meaningful relationships with our clients and with our community. **As the counselor of the navigation team**, you play a crucial role in providing empathetic emotional support to individuals who are entering a new phase in their health.

Your responsibilities extend to offering guidance during adjustments to illness, life transitions, and the progression of illnesses. You will engage in vital goals of care discussions, communicate with behavioral health providers, and collaborate closely with navigation team counterparts to ensure holistic care for your client.

### **Responsibilities:**

- Provide compassionate and empathetic emotional support to individuals coping with health transitions and adjustments to illness by providing in-person and virtual check-ins
- Meet with clients in a variety of settings including: private residences, Assisted Living Facilities, Skilled Nursing Facilities, group homes, community shelters, and day centers to provide person-to-person support
- Perform comprehensive assessment of participants' behavioral health needs, including the use of evaluation tools (Geriatric Depression Scales, PHQ-9, etc...)
- Establish behavioral health objectives with clients and set goals to monitor and support actions steps towards accomplishing goals on a 30-60-90 day basis
- Collaborate with psychiatrists, primary care physicians, and various care settings to reconcile medications and ensure alignment between our clients' mental health needs and the adherence of treatment plans and recommendations
- Establish collaborative relationships with external behavioral health entities, such as sobriety homes, treatment facilities, and community mental health centers.
- Monitor and manage referrals to behavioral health agencies through e-mail/phone correspondence.
- Participate actively in multidisciplinary team meetings to provide a comprehensive view of the client's well-being.
- Work closely with your navigation team counterparts to share insights into mental health needs that impact a patient's plan of care
- Document encounters and case updates in a timely manner

### **Why Join Us?**

This is an opportunity to be part of something new and impactful. At New Phase Navigation, our commitment to creating healthcare solutions is deeply rooted in the belief that community connection is not just a value; it is the very foundation of who we are. We aim to contribute to shaping the future of healthcare support by not only actively engaging our clients with their navigation team, but by connecting with the community at large to harness the wealth of resources our community offers. You'll explore and gain applicable knowledge of healthcare systems, legal processes, and community resources while forming meaningful relationships with other champions of change.

## **Attributes:**

- Capacity to hold compassionate conversation and provide emotional support during health transitions
- Ability to create a safe space for clients to express their thoughts and concerns surrounding their healthcare needs
- Willingness to work closely with the navigation team and clients to ensure holistic care and coordinated efforts between case manager and caregiver
- Adaptability to the respond to changing needs of clients and the team through ongoing evaluation and reassessment
- Awareness and respect for diverse cultural backgrounds and individual differences
- Openness to occasionally travel to engage with clients
- Propensity towards community engagement and collaboration
- Open to honest communication and feedback
- Interest in facilitating conversations on self-worth, end-of-life, memory building
- Willingness to travel occasionally to meet the needs of clients and collaborate with the care team for staff meetings

## **Compensation:**

- Flexible schedule tailored to your availability and preference
- Ability to work from home; we encourage the use of technology
- Opportunities for CEUs through presentations, speakers, and community events
- Free clinical and/or group supervision for MSW, LSW, and LCSW candidates seeking licensure

## **Qualifications:**

- Bachelor's degree preferred, but not required in: Social Work, Counseling, Psychology, Human Development, Public Health
- Licensing preferred, but not required: LCSW, LSW, MSW, LPC, LAC, CAC
- Students welcome to apply; internships are available

## **How to Apply:**

Send your resume to [zeina@newphasenavigation.com](mailto:zeina@newphasenavigation.com). Be part of our pioneering team, creating a new phase of support in healthcare!